

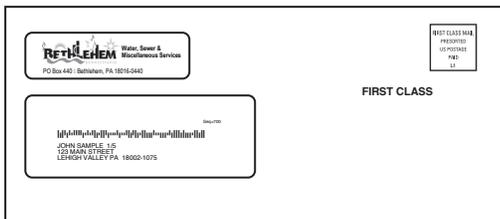


Understanding your *new* utility bill



To better serve our customers, the City of Bethlehem has redesigned our utility bill for readability, clarity and simplicity. The same information that was on previous bills – including an account summary, a detailed breakdown of current charges and a water consumption graph – appears in this new format. Important messages about your service will appear in the Message Center on your bill. The Message Center also includes contact information for the City’s Sewer and Water Resources Department. For more information on our new utility bill, please visit <http://www.bethlehem-pa.gov>.

- A Header** - Includes customer name, service address, billing date, due date, account number and total amount due.
- B Account Summary** - An overview of past billing and payments.
- C Current Charges** - A detailed breakdown of current charges on your account.
- D Message Center** - Provides important information about your service and contact information for the Sewer and Water Resources Department.
- E Total Amount Due** - The amount owed to the city on or before the due date.
- F Water Consumption Graph** - Provides a usage history of your current billing period compared to your previous billing periods.
- G Meter Readings** - Details the service, previous read, present read, usage and units for current billing period.
- H Payment Coupon** - Return this portion with your bill payment in the envelope provided.



Your new water and sewer bill will arrive in the mail as pictured here.