



Dear Water Customer:

Public notification is a procedure used by public water suppliers to notify its consumers in the case of an emergency that makes the drinking water supply unsafe. Public notification procedures have been in place at the City of Bethlehem for many years but now we are updating and expanding our procedures to meet a mandate by the Pennsylvania Public Utility Commission and the Pennsylvania Department of Environmental Protection and we need your help.

Every effort must be made to make notification to every water consumer should an event requiring public notification occur. We ask that you fill out the information below on how you wish to be notified and mail it to the City of Bethlehem with your bill payment, or by calling or E-mailing our Customer Service Division at (610) 865-7070 or [WSRCustomerService@bethlehem-pa.gov](mailto:WSRCustomerService@bethlehem-pa.gov) at your earliest convenience. In addition, you can deposit the information in drop boxes located at the Treasurer's Office or the 4<sup>th</sup> floor Customer Service office at Bethlehem City Hall at 10 East Church Street. If you are a landlord, either you can provide us with the names, addresses, account numbers, phone numbers and E-mail addresses of all of your tenants or provide copies of this letter to your tenants and have them notify us directly.

All information obtained will be kept confidential and will only be used for City of Bethlehem business.

Broadcast and print media notification will be used in addition to the information supplied by you. Plus the information supplied by you insures us a personal notification directly to you.

Should you have any question please feel free to contact our Customer Service Division at (610) 865-7070.

Thank you for your cooperation.

City of Bethlehem  
Jeffrey A. Andrews  
Superintendent, Water Supply & Treatment

Name: \_\_\_\_\_ Account #: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone #: \_\_\_\_\_ Cell Phone # \_\_\_\_\_

Secondary Phone #: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_